

REPORTING CARE FACILITY DISCRIMINATION

Gather as much of the following information to report a hospital, hospice, nursing home, assisted living facility, rehabilitation center, or long-term care provider that restricts medical cannabis, denies caregiver administration, refuses to document it as medicine, or threatens discharge. You do not need to have all of this information to report an incident. However, this information will be needed if you intend to challenge a decision.



GENERAL INFORMATION:

- ☐ Contact information
- ☐ Attorney or legal representative's name and contact information, when applicable
- ☐ Current state medical cannabis identification card
- ☐ Medical cannabis recommendation, certification, authorization, or registration document
- ☐ Pending application confirmation, when applicable
- ☐ Caregiver registration or authorization

FACILITY & INCIDENT INFORMATION

- ☐ Name of the hospital, hospice, nursing home, assisted living facility, rehabilitation center, or long-term care provider
- ☐ Address and contact information for the facility
- ☐ Names and titles of the clinicians, nurses, administrators, social workers, or staff involved
- ☐ Date, time, and location of each incident
- ☐ A written timeline in chronological order
- ☐ A description of what happened
- ☐ Exact words used, especially statements about Medicare, Medicaid, federal funding, accreditation, federal law, or controlled substances
- ☐ Names and contact information for witnesses
- ☐ Notes from telephone calls, care conferences, discharge meetings, or other conversations

FACILITY & MEDICAL RECORDS

- ☐ Admission agreement and resident or patient rights documents
- ☐ Medication administration record
- ☐ Care plan or treatment plan
- ☐ Physician orders and medication list
- ☐ Medical cannabis certification and state registration
- ☐ Caregiver registration or proof of authorization
- ☐ Facility medication, controlled-substance, cannabis, visitation, administration, and storage policies
- ☐ Copies of emails, letters, portal messages, notices, forms, and other communications
- ☐ Notes identifying who ordered medical cannabis to be stopped
- ☐ Discharge, transfer, involuntary discharge, or denial-of-admission notice
- ☐ Incident reports

REPORT DISCRIMINATION:
SafeAccessNow.org/Medical_Cannabis_Discrimination

ACCOMMODATION, COMPLAINTS & HARM

- ☐ Written request for storage, administration, access, self-administration, or caregiver assistance
- ☐ Documentation submitted in support of the request
- ☐ The facility's response to the request
- ☐ Records of meetings, grievances, ethics complaints, ombudsman complaints, or appeals
- ☐ Documentation of unmanaged symptoms, medication changes, worsening health, discharge costs, transfer costs, or loss of care
- ☐ Any upcoming admission, discharge, transfer, treatment, care-plan meeting, hearing, or appeal date
- ☐ A statement of the outcome requested, such as continued admission, access to medicine, caregiver administration, or reversal of discharge



DOWNLOAD: WWW.SAFEACCESSNOW.ORG/DISCRIMINATION_CARE_FACILITIES