

Minutes

Union-Management (Article 30)

Thursday January 23, 2025

1:00 pm - 1:45 pm

Microsoft Teams

UNION ATTENDEES	MANAGEMENT ATTENDEES
Leila George (chair)	Rajeev Purewal (Chair)
Raine Kisby	Cathy Hashemi
Gourav Das	Veronica Del Rosal
<i>Optional: Shirley Kay</i>	<i>Optional: Tracey Schmitz</i>
	Recorder: Veronica Del Rosal

MEETING NOTES	ACTION
1. Approve Agenda	
<ul style="list-style-type: none"> The agenda was approved as distributed. 	Approved
2. Approve Previous Minutes	
<ul style="list-style-type: none"> The Minutes from March 12, 2024 were approved as distributed. 	Approved
3. Review Pending Action Items	
<ul style="list-style-type: none"> No action items to be reviewed. 	N/A
4. Standing Items	
4.1 - Technological Change	Employer doesn't have any technological change update at this moment.
5. New Business - Union	
<ul style="list-style-type: none"> Last minute agenda items: <ul style="list-style-type: none"> 5.1.1 - Hiring Practice 	The recruitment process was discussed. The employer's hiring practices vary depending on the unpredictable business needs and requirements.
5.1.2 - Communication supervisors - agents	Concerns regarding consistent communication with employees due to supervisor changes and rotations. This item was tabled and moved to Action Items.

6. New Business - Employer	
<ul style="list-style-type: none"> Agenda items: 5.2.1- LOU #5: The Application of Article 32.4 	As bargained, the Employer has calculated the auxiliary hours worked by all existing regular employees and incorporated them into their regular full-time hours.

	ACTION ITEMS	STATUS
1	Employer to post updated seniority list.	In Progress
2	Employer to review supervisors' changes and rotation	In Progress

NEXT MEETING DETAILS	
Date	Wednesday March 19, 2025
Time	11:00 am - 11:45 am
Location	Microsoft Teams