

Your Local 638 Update!



In Solidarity

Hello, I am Dennis, Treasurer for Local 638. I have been working with EI call centres since 2017 and before that worked with the Canada Revenue Agency in various processing roles. This is my second term as a treasurer, my first being in Ottawa during the pandemic. You can be sure that our accounts will be appropriately managed and funding for union activities will be carried out prudently.

I am happy to see our workplace committees taking advantage of available funding to enhance the reach of their events and activities. I hope to see our local grow stronger through member participation. It has been a pleasure so far engaging with our members and working with our local executive and stewards.

Some of my interests include reading (fiction and non-fiction) and experimental music. I have recently been enjoying modern anime titles such as Spy x Family and Sentenced to Be a Hero. Their interesting story lines, colourful characters and wacky humour are irresistible.

Yours in Solidarity,
Dennis



In this update you can expect:

Bargaining Updates

Annual Meeting

Workplace Safety

See Who Reps You!



Bargaining Updates

Our PA bargaining team met with Treasury Board on January 21–22, but the employer refused to meaningfully engage on most key proposals. Following the government’s unilateral announcement of new workplace changes during active negotiations, the team has formally declared an impasse.

Declaring impasse moves the process to the next stage: PSAC has requested conciliation through the Federal Public Sector Labour Relations and Employment Board (FPSLREB).

The employer’s refusal to discuss core issues — including remote work, job security, service levels, discrimination and harassment, technological change, and the growing use of AI and surveillance — signals a troubling disregard for workers’ bargaining rights. Despite clear reminders that no changes should be made to working conditions during negotiations, the government announced a new in-office mandate requiring federal public service workers to return four days per week starting July 6, 2026.

At the same time, more than 10,000 PSAC members have received workforce adjustment notices, yet the employer still refuses to address the workforce adjustment process at the table. The PA team remains committed to defending members’ rights and pushing for fair, respectful negotiations.

PSAC has filed an unfair labour practice complaint with the FPSLREB after the federal government unilaterally changed workplace conditions during active negotiations, a clear violation of the freeze on terms and conditions of employment. The government’s decision to alter its direction on in-office presence mid-bargaining represents a serious breach of trust and respect for workers’ rights.

This action reinforces that workers are committed to defending their constitutionally protected bargaining rights. Declaring impasse was not a decision taken lightly, but the employer’s conduct made it necessary.



Local 638 Annual Meeting

Our Local's Annual General Meeting is coming up on March 19, 2026, and we want every member to be part of it. The AGM is your chance to help shape our priorities for the year ahead, review our progress and finances, and strengthen our collective voice and your participation matters.

More details, including time, meeting link, and agenda, will be shared soon. Mark your calendar and make sure your voice is heard.



Safety in the Workplace

After the fire in our office, this experience has been a powerful reminder of how essential safe working conditions are, whether we're on-site or remote.

It's important that every member feels confident about the safety measures in place. Take time to familiarize yourself with your worksite's evacuation routes and emergency procedures so you know exactly what to do if an incident occurs.

Your union is here to support you. If you encounter any unsafe or unhealthy working conditions, hazards, equipment issues, ergonomic concerns, air quality problems, or anything that compromises your safety, please reach out to us. When you speak up, we can take action to fix the issue and push for stronger protections for everyone.

Work Force Adjustment Letters

Last month, thousands of Public Servants received Workforce Adjustment (WFA) letters. We know how stressful and uncertain this process can feel, and no one should navigate it alone.

If you've received a WFA notice, or even if you're unsure about what your letter means, please reach out to us. We can help you understand your rights, walk you through the process, and ensure the employer is meeting its obligations every step of the way.

Local 638, is here to support you, advocate for you, and make sure you're not facing these changes without guidance. If you have questions or concerns, connect with us so we can work through them together.

Your Local 638 Reps!



Miguel Pereira
President



Vincent Ho
Vice President:



Mujibur Dawary
Vice President: Call
Center



Dennis Tour
Treasurer



Ammar Akhtar
Secretary



Sargun Nayyar
Steward



Glenn Denholm
Steward



Rupinder Dhillon
Steward

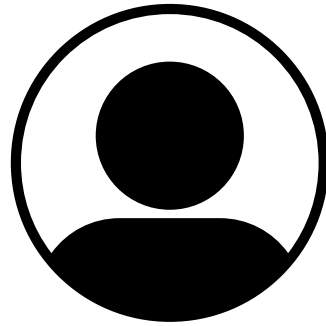


James Gearey
Steward

Your Local 638 Reps!



Mazen Saab
Steward



Naima Aden-Hassan
Steward



David Glen
Steward

WE'RE LOOKING FOR PASSIONATE MEMBERS TO GET INVOLVED AND HELP MAKE A DIFFERENCE IN OUR LOCAL UNION! WHETHER YOU HAVE A FEW HOURS TO SPARE OR ARE LOOKING FOR A MORE ACTIVE ROLE, WE NEED VOLUNTEERS TO SUPPORT OUR INITIATIVES AND STRENGTHEN OUR COMMUNITY. GET IN TOUCH TODAY TO LEARN HOW YOU CAN CONTRIBUTE!



Need help? Have questions? Need Union Support?
Get in touch with us!

Email us at ceiu.seic.local638@gmail.com

Visit our site at ceiu638.nationbuilder.com
