

Council Member Inquiry Form
Demande de renseignement d'un membre du Conseil

Subject: July 1 Severe Weather Event

Objet : Écrire l'objet de la demande de renseignement ici.

Submitted at: City Council

Présenté au: Conseil municipal

From/Exp.:

Date: July 15, 2026

File/Dossier :

Councillor/Conseiller(e) :
L. Johnson

Date: le 15 juillet 2026

Clerk's office only / À
l'usage du Bureau du greffe
seulement

To/Destinataire:

Title, department / Titre, Portefeuille

Inquiry:

On July 1, the City of Ottawa experienced a severe weather event that impacted and continues to impact thousands of residents with 2500 homes flooded in college ward.

The General Manager of Emergency and Protective Services has stated that the City was ready on July 1st for an emergency as it was already in Enhanced Operations on Canada Day. But it became clear quickly that the required response was more significant than Enhanced Operations, and the full Emergency Command Centre was required.

1. What day did the City move from Enhanced Operations to Activated Operations in response to the severe weather event? Were there any delays or gaps in standing up the full Emergency Command Centre?
2. Has the City stayed in Activated Operations since it was first established?
3. What day did the
 - a. Emergency Coordination Centre Commander role stand up?
 - b. Emergency information Officer role stand up?
 - c. What day was the Council Liaison Officer and supporting email contact established?
4. According to the City's Emergency Communications Tactical Roll-out process, Council and Senior Management are supposed to be notified by email within 2

hours, in response to an emergency taking place. Were these timelines met?

5. According to the City's Emergency Communications Tactical Roll-out process, door-to-door communications are to be initiated by individual departments, as appropriate, within 5 hours of an emergency. Were these timelines met?
6. What day did the City first engage with NGOs that could provide on-the-ground supports, like the Red Cross, Team Rubicon, Samaritan's Purse, and how long did it take to deploy?
7. When were internal staff supports initiated to offer human-needs and community-based services and solutions to the widespread health concerns and financial needs of affected residents?
8. What day did the City initiate the assessment required to submit to the Disaster Relief Assistance Ontario Program? What day did the City submit it?
9. Recommendation 4 of the City's Audit of the Pandemic Response suggested that the General Manager, Emergency and Protective Services commit to an Memorandum of Understanding between Ottawa Public Health and the General Manager of Emergency and Protective Services, to outline the general roles, responsibilities, and authorities of the two organizations in an emergency event. Management agreed. Was that Memorandum of Understanding created and signed? Were the conditions of that Memorandum of Understanding followed in the response to the July 1 2026 flood and when did Ottawa Public Health join the emergency response?
10. Recommendation 5 of the City's Audit in Response to the Convoy suggested that the City Manager, with the General Manager of Emergency and Protective Services, establish protocols and criteria aimed at identifying when Members of Council should be made aware of key decisions affecting their ward, both in planning and response to potential emergency events. What was that protocol? And was the protocol followed in the case of the July 1 2026 floods with affected councillors?
11. Who within the corporation is responsible for coordinating across city departments to stand down regular activities like parking enforcement, updating 311 responses to residents, and remobilizing city staff to other priorities in an emergency?

Demande de renseignement:

Écrire la demande de renseignement ici

Response (Date: [select date.](#))

Type the response to the inquiry here

Réponse (Date: le choisir une date.)

Écrire la réponse à la demande de renseignement ici.

Council Inquiries

Demande de renseignements du Conseil:

Response to be listed on the Select Committee ENG Agenda of select date and the Council Agenda of select date.

La réponse devrait être inscrite à l'ordre du jour de la réunion du Choisir la comité FRE prévue le choisir une date et à l'ordre du jour de la réunion du Conseil prévue le choisir une date.