# Bike Valet Attendant June 2025



Position Title: Bike Valet Attendant

Details: Casual Employment (usually evenings and weekends)

Reports to: Programs Manager Compensation: \$22 per hour

Start date: Immediately (rolling hiring)

#### The Role

Bike Valet is a convenient and secure bicycle parking service available free-of-charge at many concerts and other events. Like a coat-check service, people can check their bikes with attendants who provide a numbered tag. When the person returns, they present the tag to retrieve their bike. The Bike Valet Attendant will be responsible for providing excellent customer service to enable the smooth running of operations for bike check and retrieval.

This is a casual position with variable hours over the course of the summer and fall.

### **About Cycle Toronto**

Cycle Toronto a member-supported charity that has been leading the change to help build a healthier, more vibrant cycling city since 2008. Find out more: www.cycleto.ca

## Responsibilities

We're looking for friendly, outgoing people for casual employment with our Bike Valet team at upcoming events. Bike Valet Attendant duties include greeting cyclists, checking in and providing tags for bikes, keeping watch over the bicycles, and returning bikes with matching tags. This position will generally be multiple hours generally outdoors, and involves regular walking and standing. Set up and take down bike racks, fencings, and other equipment may be required depending on shift.

#### **Qualifications**

- Legally permitted to work in Canada
- Excellent customer service skills
- Strong attention to detail
- Ability to work cooperatively as part of a team
- Fluent spoken English; other languages an asset
- Passionate about cycling and active transportation an asset
- Commitment to working within an anti-oppression framework
- Generally available to work evenings, weekends, and holidays

## **Physical Requirements**

Move and lift bikes and other objects up to 25 kg



## **Upcoming Bike Valet Events (subject to change)**

Rogers Stadium (Downsview):

- June 29, 2025;
- July 7, 8, 11, 12, 22 and 23, 2025;
- August 19, 20, 24 and 25, 2025; and
- September 3, 5 and 10, 2025.

#### Garlic Fest (Downtown)

September 18, 2025

## Toronto Waterfront Marathon (City Hall):

• October 18-19, 2025

## **Working Conditions**

Shift times may vary depending on the event. Rogers Stadium shifts at Downsview may start as early as 3:00 pm and end as late as 1:00 am with paid breaks. (Other shift times TBD.) You must be available to work the entire shift. Many of the events don't have car parking on site so attendants should be prepared to get to/from their shifts by transit and/or biking.

## **How to Apply**

All interested applicants can send an email "work@cycleto.ca" with the subject line "Bike Valet Attendant" where they can upload their resume with relevant work experience. Applications will be accepted on a rolling basis. We thank you for your interest, but only those selected for an interview will be contacted.

Cycle Toronto is committed to recruiting, nominating, and supporting candidates that reflect the diversity of our membership and Toronto at large. Cycle Toronto encourages applications in particular from people who live outside of downtown, individuals from racialized groups, Indigenous people, women, people with disabilities, people of diverse faiths, people of diverse social classes, people with diverse gender identities, and people with diverse sexual orientations.