



Encompass Community Services is the largest nonprofit provider of health and human services in Santa Cruz County.

We have been delivering culturally appropriate and evidence-based safety net services in Santa Cruz County for over 50 years.



Youth and Family Services

- Youth Mental Health Counseling
- Transition Age Youth (TAY) Services
- Youth Substance Abuse Disorder (SUD) Counseling
- Youth Intervention Services (justice and/or child welfare involved)
- Youth Enhanced Case Management

Housing Support Services

- Housing Navigation & Sustaining Services
- Housing Support
- Transition Age Youth (TAY) Transitional Housing Support (age 18-24)

Residential Treatment Services

- Mental Health Treatment
- Substance Use Disorder (SUD) Treatment
- Mental Health Peer Respite

Adult Outpatient Services

- Substance Use Disorder (SUD) Counseling
- Medication for Addiction Treatment (MAT)
- Enhanced Case Management
- In-custody services

WHY TRUST ENCOMPASS?



MANY OF OUR PROGRAMS ARE ACCREDITED BY CARF.

CARF® International is an independent, nonprofit accreditor of health and human services.



Whole person care where the client is at the center of their recovery.



Credentialed staff including a Medical Director, RNs, licensed therapists, and trained SUD specialists.



Patient outcomes dedicated to sustaining long-term recovery.



Wraparound services to help clients establish and cultivate a lifestyle that supports their mental health.



Personalized services where every patient has a voice and a choice.

GET HELP NOW (Self-referral services)

Program	Eligibility Notes	Contact #
YOUTH & FAMILY SERVICES		
Transition Age Youth (TAY) Support	Youth age 15-24 currently or formerly in foster care, probation system, or unhoused	831-226-3536
Youth Mental Health Counseling	Youth 3-20 living in Santa Cruz County (Medi-Cal or self-pay) <i>Youth Intensive Support Services (ISS)</i> - requires County Behavioral Health referral; active Medi-Cal required	831-429-8350
Youth Substance Use Disorder (SUD) Counseling	Youth 12-20 living in Santa Cruz County with SUD diagnosis (Medi-Cal or self-pay)	831-429-8350
Youth Enhanced Case Management	Youth with serious mental health or Substance Use Disorder needs who are unhoused, at risk for hospital/ER use, and enrolled in California Children's Services and child welfare system	831-226-3510
Family Home-Based Counseling	Free to any family with at least one child aged 0-5	831-662-1303
HOUSING		
Housing Navigation & Sustaining Services	Individuals and families experiencing homelessness or at risk of losing housing within 30 days, or victims of domestic violence, active Central California Alliance for Health (CCAH) coverage required	831-226-3510
Housing Support	Adults or families housed in property managed by Encompass (Medi-Cal accepted)	831-226-3383
TAY Transitional Housing Support	Unhoused transition age youth (18-24) currently or formerly in foster care	831-226-3536
RESIDENTIAL TREATMENT SERVICES		
Residential Substance Use Disorder (SUD) Treatment	Adults 18+; eligible for County Indigent Funding, able to participate in 25 hours/week of services (Medi-Cal or self-pay)	831-226-3728 Option 1
Mental Health Peer Respite	Adults 18+ with mental health challenges that require brief respite; under care of County Mental Health	831-688-0967
OUTPATIENT TREATMENT SERVICES		
Outpatient Substance Use Disorder (SUD) Treatment	SUD diagnosis eligible Adults 18+, no concurrent SUD treatment using Medi-Cal (Medi-Cal or self-pay)	831-226-3728 Option 1
Medication for Addiction Treatment (MAT)	Adults 18+ with opioid use disorder and/or stimulant use disorder (Medi-Cal or self-pay)	831-226-3728 Option 1
Enhanced Care Management	CCAH members 18+ with complex health needs who are unhoused, at risk for frequent hospital/ER use, pregnant/post-partum (Black, American Indian, Alaska Native, or Pacific Islander population only), OR transitioning from correctional facility	831-226-3510

EXTERNAL REFERRAL REQUIRED (Prior to accessing services)

Program	Eligibility Notes	Contact #
RESIDENTIAL TREATMENT SERVICES		
Residential Mental Health Treatment	Adults 18+; referral required from County for behavioral health services; eligible for County Indigent Funding (Medi-Cal or self-pay)	Need County Coordinator 800-952-2335 Have Coordinator Assigned 831-946-9489
OUTPATIENT TREATMENT SERVICES		
In-Custody Substance Use Disorder services (SUD)	Adults 18+; incarcerated adults who need SUD/in-custody services	Enroll at Jail Site or CE Portal
Re-Entry Mental Health Services	AB 109 eligible; referral required from probation officer	831-423-2003 Ext.0