

SECTOR SNAPSHOT JULY 2024 TO JUNE 2025

DATA FROM 42 OUT OF 49 COMMUNITY LEGAL CENTRES WHERE CONSISTENT DATASETS ARE USED. TOTAL FIGURES ARE HIGHER FOR WHEN 50 CENTRES ARE TAKEN INTO ACCOUNT.

171,006 SERVICES PROVIDED TO AT LEAST 75,000 CLIENTS BY 42 COMMUNITY LEGAL CENTRES

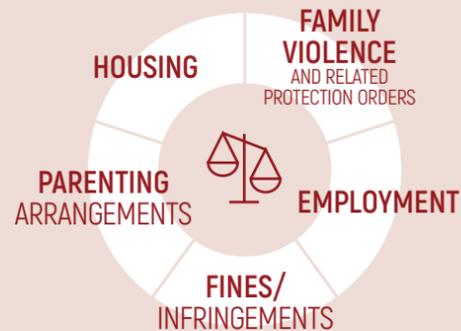
MORE THAN 25,000 OF THE CLIENTS WERE EXPERIENCING OR AT RISK OF FAMILY VIOLENCE.

2/3 OF COMMUNITY LEGAL CENTRES PROVIDED SERVICES RELATING TO FAMILY VIOLENCE, PERSONAL SAFETY AND INTERVENTION ORDERS.

DEMAND FOR SERVICES AT COMMUNITY LEGAL CENTRES INCREASED ON AVERAGE BY 6.85%.

MOST NOTABLE INCREASES IN DEMAND FOR SERVICES RELATING TO EMPLOYMENT AND TENANCY ISSUES.

COMMON LEGAL NEEDS



DIGITAL SELF-HELP TOOLS*

12,851 FACTSHEET/TEMPLATE DOWNLOADS

1,488,968 UNIQUE VISITS TO COMMUNITY LEGAL CENTRE WEBSITES

413,263 USES OF INTERACTIVE WEBPAGES TOOLS OR APPLICATIONS

*DATA IS FROM 14 OUT OF 49 COMMUNITY LEGAL CENTRES.

CLIENTS SERVED BY COMMUNITY LEGAL CENTRES

13.44% WERE CHILDREN OR YOUNG PEOPLE (<25) | 10.94% WERE OLDER PEOPLE (>65) | 4.47% IDENTIFIED AS ABORIGINAL OR TORRES STRAIT ISLANDER

64.57% IDENTIFIED AS FEMALE | 34.19% IDENTIFIED AS MALE | 1.24% IDENTIFIED AS NON-BINARY OR OTHER (EXCLUDING DATA WHERE THE GENDER IS UNKNOWN)

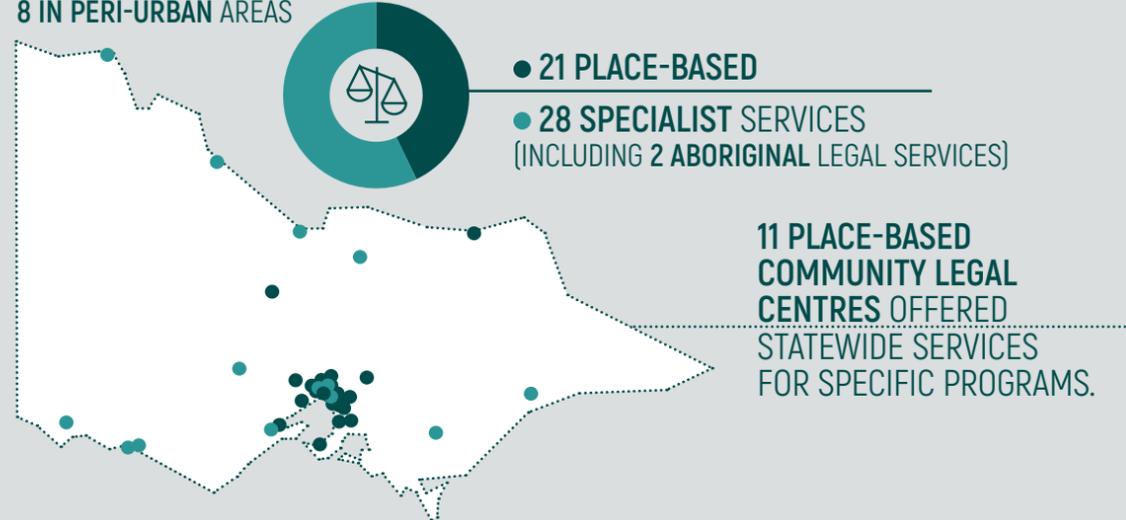
40.05% WERE EXPERIENCING OR AT RISK OF FAMILY VIOLENCE | 18.80% WERE SINGLE PARENTS WITH DEPENDENT CHILDREN | 36.86% WERE LIVING WITH A DISABILITY

17.97% DIDN'T SPEAK ENGLISH AS THEIR MAIN LANGUAGE | 17.96% WERE EXPERIENCING OR AT RISK OF HOMELESSNESS | 6.24% LIVED IN RURAL OR REMOTE AREAS

COMMUNITY LEGAL CENTRES

50 COMMUNITY LEGAL CENTRES WORKING TOGETHER FOR A FAIR AND JUST SOCIETY

31 IN METROPOLITAN MELBOURNE
11 IN REGIONAL, RURAL OR REMOTE (RRR) AREAS
8 IN PERI-URBAN AREAS



IN 2024-25, WE WERE ABLE TO INCLUDE DATA FROM 42 COMMUNITY LEGAL CENTRES IN OUR ANNUAL REPORT, UP FROM 37 IN 2023-24. THIS INCREASE IS TESTAMENT TO HOW FAR THE DATA SYSTEM IMPLEMENTATION PROJECT HAS COME IN IMPROVING AND STANDARDISING THE SECTOR'S DATA CAPTURE AND MANAGEMENT. THANKS TO THE PROJECT, MORE CENTRES HAVE THE CAPABILITY TO REPORT CONSISTENT AND ACCURATE DATA, WHICH IMPROVES THE WAY THE SECTOR IDENTIFIES LEGAL NEED, ALLOCATES RESOURCES, AND DEMONSTRATES IMPACT.

THE FEDERATION

DELIVERED 39 TRAININGS (3,764 REGISTRATIONS) AND 10 LEGAL CPD SESSIONS (602 REGISTRATIONS) | SHARED 24 MEMBER E-NEWSLETTERS (WHICH HIGHLIGHTED POLICY REFORM, ADVOCACY AND FUNDING OPPORTUNITIES)

INVITED 23 EXPERT GUEST SPEAKERS TO MEMBERS' MEETINGS | FUNDED AND PROMOTED 46 EPISODES OF 'DONE BY LAW' ON 3CR

ATTENDED 86 MEETINGS WITH MPS AND ADVISERS | FUNDED 31 MEMBERS TO ACCESS TRANSLATION INTERPRETER SERVICES

HOSTED A ROUNDTABLE MEETING FOR COMMUNITY LEGAL CENTRES WITH THE ATTORNEY-GENERAL SONYA KILKENNY | CONVENED, CHAIRED OR SUPPORTED 324 CLC WORKING GROUP MEETINGS, TO DISCUSS POLICY AND LAW REFORM ISSUES.

SUPPORTED 37 MEMBERS TO IMPLEMENT OR MAINTAIN MODERN CASE MANAGEMENT SYSTEMS | ACCREDITED 15 CLCS AGAINST THE NATIONAL STANDARDS.

PUBLISHED 15 POLICY SUBMISSIONS AND 19 MEDIA RELEASES TO INFLUENCE LAW AND POLICY REFORM | APPEARED IN 3 PARLIAMENTARY INQUIRIES, INCLUDING IN RELATION TO THE PERSONAL USE OF CANNABIS, FAMILY VIOLENCE PERPETRATOR DATA, AND DISASTER INSURANCE.