

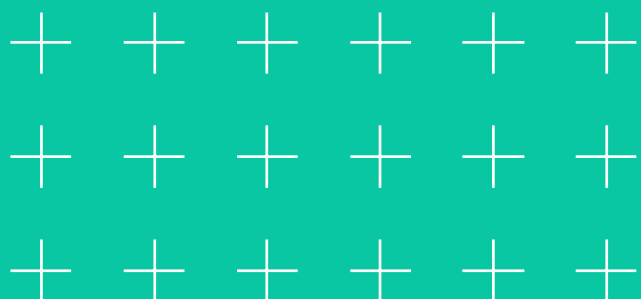
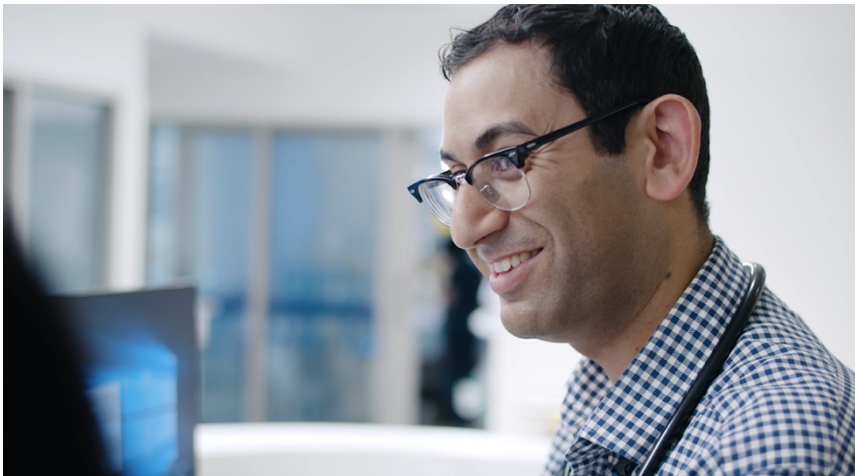


**The Royal  
Melbourne  
Hospital**

**Advancing  
health  
for everyone,  
everyday.**

**Could this be you?**

**Join The Royal  
Melbourne  
Hospital Team**



**Position Description**

**Hepatitis B Service System Navigator**

Our reputation for caring for all Melburnians is as essential to who we are as any scientific breakthrough we make. We're here when it matters most, and we'll continue to be the first to speak out for our diverse community's wellbeing.

**Advancing health for everyone, every day.**

True excellence is only possible when we work as one Royal Melbourne Hospital community. Through collaboration, we set the highest of standards and achieve our goals.

1. Be a great place to work and a great place to receive care
2. Grow our Home First approach
3. Realise the potential of the Melbourne Biomedical Precinct
4. Become a digital health service
5. Strive for sustainability

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This fixed term, part time (12 months, 0.4 EFT) position will support delivery of the *Victorian Linkage to Information and Care for people notified with hepatitis B* service pilot (the Victorian LINC-B Service Pilot). The LINC-B Service Pilot aims to facilitate the engagement of people diagnosed with chronic hepatitis B into care, by connecting people diagnosed with existing services.

The Hepatitis B Service System Navigator will be a community worker with lived or other experience of hepatitis B. They will work with newly diagnosed people within the LINC-B pilot program who are identified as needing additional support to connect with clinical care and other services. This support may include providing information and resources, in language or through an interpreter if required, or connecting the person to community, social and peer support services.

The successful applicant will have a strong understanding of the clinical care pathways for people living with hepatitis B. They will also have experience working with health, community and peer support organisations relevant to hepatitis B, and with people from culturally and linguistically diverse backgrounds.

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<ul style="list-style-type: none"> <li>• Take reasonable care for your safety and wellbeing and that of others.</li> <li>• Work in your scope of practice and seek help where required.</li> <li>• Work in partnership with consumers, patients and where applicable carers and families.</li> <li>• Work collaboratively with colleagues across all RMH teams.</li> <li>• Continue to learn through mandatory training and other learning activities.</li> <li>• Seek feedback on your work including participation in annual performance discussion.</li> <li>• Speak up for safety, our values and wellbeing.</li> <li>• Prioritise wellbeing and ensure safe work practices are developed and adhered to in their area.</li> <li>• Respect that the RMH is a smoke-free environment.</li> </ul>	<ul style="list-style-type: none"> <li>• Build and maintain working relationships with the Department of Health, LPHUs, and relevant community and peer organisations, identifying and developing culturally appropriate information and resources for LINC-B clients.</li> <li>• Provide information and support to LINC-B clients referred by LPHUs, working through interpreters as required.</li> <li>• Map networks that may be used to access community and social support for LINC-B clients, for example through cultural groups.</li> <li>• Contribute to workforce development for primary and tertiary care (e.g. maternity) services and the community sector to build awareness of the challenges experienced people living with hepatitis B in relation to stigma, discrimination and access to healthcare.</li> <li>• Provide progress reports and recommendations to support project governance.</li> <li>• Contribute to program evaluation.</li> </ul>
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Internal	External
<ul style="list-style-type: none"> <li>• Victorian Infectious Diseases Service clinicians</li> <li>• WHO Collaborating Centre for Viral Hepatitis – Epidemiology and Public Health team</li> <li>• Victorian Infectious Diseases Reference Laboratory</li> </ul>	<ul style="list-style-type: none"> <li>• Victorian Department of Health - Public Health Division and LPHUs</li> <li>• Viral hepatitis community organisations (such as Hepatitis B Voices Australia, LiverWELL)</li> <li>• Victorian Aboriginal Community Controlled Health Organisation (VACCHO)</li> <li>• Multicultural health organisations</li> <li>• Victorian Hepatitis B Alliance</li> <li>• Victorian HIV and Hepatitis Integrated Training and Learning Program (VHHITAL)</li> <li>• Hepatitis B s100 Prescribers and other primary care clinicians</li> </ul>

### Formal Qualifications:

- ### Essential:

- Commitment to live the Melbourne Way - putting people first, leading with kindness and achieving excellence together.
- Understanding of the social, cultural and other challenges faced by people living with hepatitis B and in accessing care for hepatitis B.
- Experience working with community and peer support organisations.
- Strong interpersonal skills.
- Ability to work with respect and cultural sensitivity in the spirit of partnership with people from culturally and linguistically diverse backgrounds, Aboriginal and Torres Strait Islander people, and people who inject drugs.
- Demonstrated ability to build successful working relationships with a variety of people, both internal and external.
- Ability to work autonomously and flexibly within a complex work environment.
- Experience in the ethical handling of sensitive health information.

- Lived or other personal experience of hepatitis B.

Your performance will be measured through your successful:

- Demonstration of RMH values
- Achievement of portfolio specific KPI targets
- Participation in and satisfactory feedback through the annual performance review process
- Ability to maintain a safe working environment and ensure compliance with legislative requirements

- Aim to provide a working environment that is safe and without risk to the health, safety and wellbeing of all employees, patients and consumers, and visitors.
- Speak up for patient, consumer, colleague and visitor safety, escalating issues if required.
- Deliver Safe, Timely, Effective, Person-centred Care (STEP) in line with our clinical governance framework.
- Are an equal opportunity employer, committed to providing a work environment free of harassment and discrimination. We promote diversity and inclusion in the workplace.
- Work in accordance with relevant policies, procedures, standards and legislation including those related to clinical or competency requirements, risk management, discrimination, equal opportunity and health safety and wellbeing.

I acknowledge and accept that this position description represents the duties, responsibilities and accountabilities that are expected of me in my employment in the position. I understand that The RMH reserves the right to modify position descriptions as required, however I will be consulted when this occurs.

Employee Name (please print)

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Date \_\_\_\_\_