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Australian Government

Services Australia

Customer Reference Number: **100 015 530K**

**centrelink**



Mr. Timothy Wright  
U 4 76 Molesworth St  
KEW VIC 3101

29 June 2026

Dear Mr. Wright

### Your Child Care Subsidy has changed

We have reassessed your Child Care Subsidy.

#### Child care assessment from 06 July 2026

Child Name	Subsidy type	Subsidy Percentage	Subsidised hours per fortnight	Withholdings
Valentina Wright Wilkinson	Child Care Subsidy	46.25%	100	5%

Your family income estimate of \$307,286 has been used to work out this percentage.

We withhold some of your Child Care Subsidy before it is paid to your Child Care provider to reduce the chance of you owing money at the end of the financial year.

After the end of each financial year, your Child Care Subsidy rate is balanced using your family's actual income. If you underestimate your income, you may have been paid too much and you will be asked to repay the excess amount.

To work out how much Child Care Subsidy you can get we look at all of the following:

- your family's income
- your family's recognised participation
- the type of approved care
- your child's age
- the number of your children attending child care.

We will tell your child care provider your subsidy percentage and pay them, less any amounts we withhold.

For more information go to [servicesaustralia.gov.au/childcaresubsidy](https://servicesaustralia.gov.au/childcaresubsidy)

This is a notice of decision under family assistance law.

### **Important Information**

If your child is attending more than one child care service, you can choose the amount of hours we pay to each service.

You can do this by calling us on 136 150 (call charges may apply) or visiting one of our service centres.

### **What you must tell us**

You must tell us when your circumstances change. This includes changes to:

- your family's income estimate
- your marital status. This includes if you become partnered, separate from your partner or your partner passes away
- your child commences primary or secondary school
- your and your partner's recognised participation
- your child's care arrangements
- when you leave or return to Australia

You can do this by signing in to **my.gov.au** and selecting your linked Centrelink service.

Our service centres have free Wi-Fi and computers available for you to use.

For a full list of changes that you need to tell us about and how you can tell us, go to **[servicesaustralia.gov.au/notifychanges](https://servicesaustralia.gov.au/notifychanges)**

### **More information**

For more information about Child Care Subsidy including the eligibility requirements and why your Child Care Subsidy amount may change, go to **[servicesaustralia.gov.au/childcaresubsidy](https://servicesaustralia.gov.au/childcaresubsidy)**

Yours sincerely

Manager  
Yarra SC

**Your customer reference number is 100 015 530K**

### **Family and Domestic Violence**

If you are affected by family and domestic violence, there is help available:

- Call **000**, if you are in immediate danger.
- Contact 1800RESPECT on **1800 737 732**, a free and confidential 24/7 counselling and support service.
- Call us on **132 850** Monday to Friday, 8 am to 5 pm local time and ask to speak to a social worker.

For more information, go to [\*\*servicesaustralia.gov.au/domesticviolence\*\*](https://servicesaustralia.gov.au/domesticviolence)

### **If you do not understand or agree with a decision we have made**

- You can contact us and we will explain the decision. We may be able to resolve your concerns without a formal review.
- You can apply for a formal review of the decision. We can change the decision if it is wrong. This review is free.

It's important to apply for a formal review **within 90 days** of being notified about the decision. You can still apply after this time. However if we change the decision, it may only take effect from the date you applied for the formal review.

Go to [\*\*servicesaustralia.gov.au/reviewsandappeals\*\*](https://servicesaustralia.gov.au/reviewsandappeals) for more information.

If you do not agree with the outcome of the formal review, you can apply to the Administrative Review Tribunal (ART). The ART is an independent body which can review a range of decisions made by Services Australia. The ART can only review a decision that we have reviewed. For more information about applying to the ART, please go to [\*\*art.gov.au\*\*](https://art.gov.au)