



Are you sleeping rough?

Have you been living on the streets,
in a car or a squat?

**We can help you with support
and housing options**

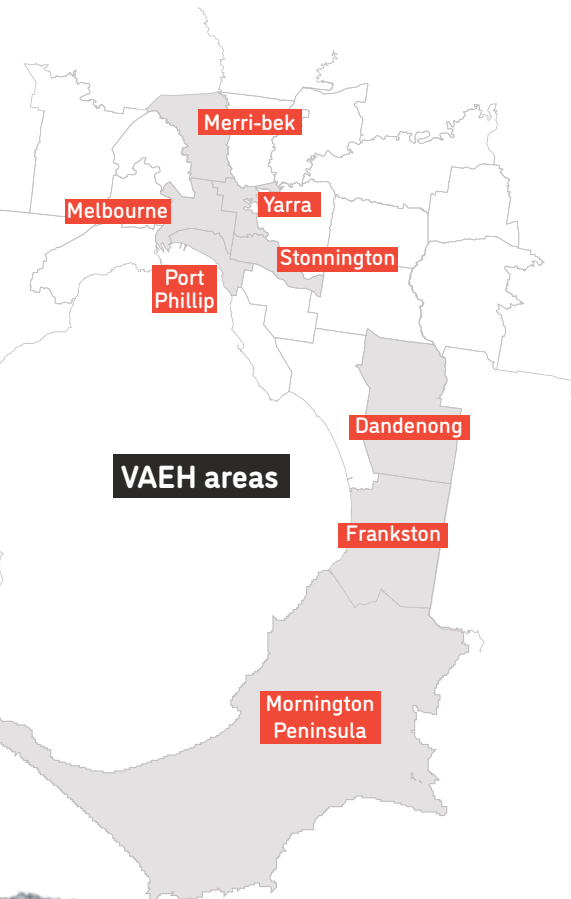


væh
victorian alliance
to end homelessness

melbournezero.org.au

The Victorian Alliance to End Homelessness works in different areas of Melbourne and across Victoria. It helps people who have been sleeping rough.

Local services work together so that people can get healthcare, support and housing sooner.

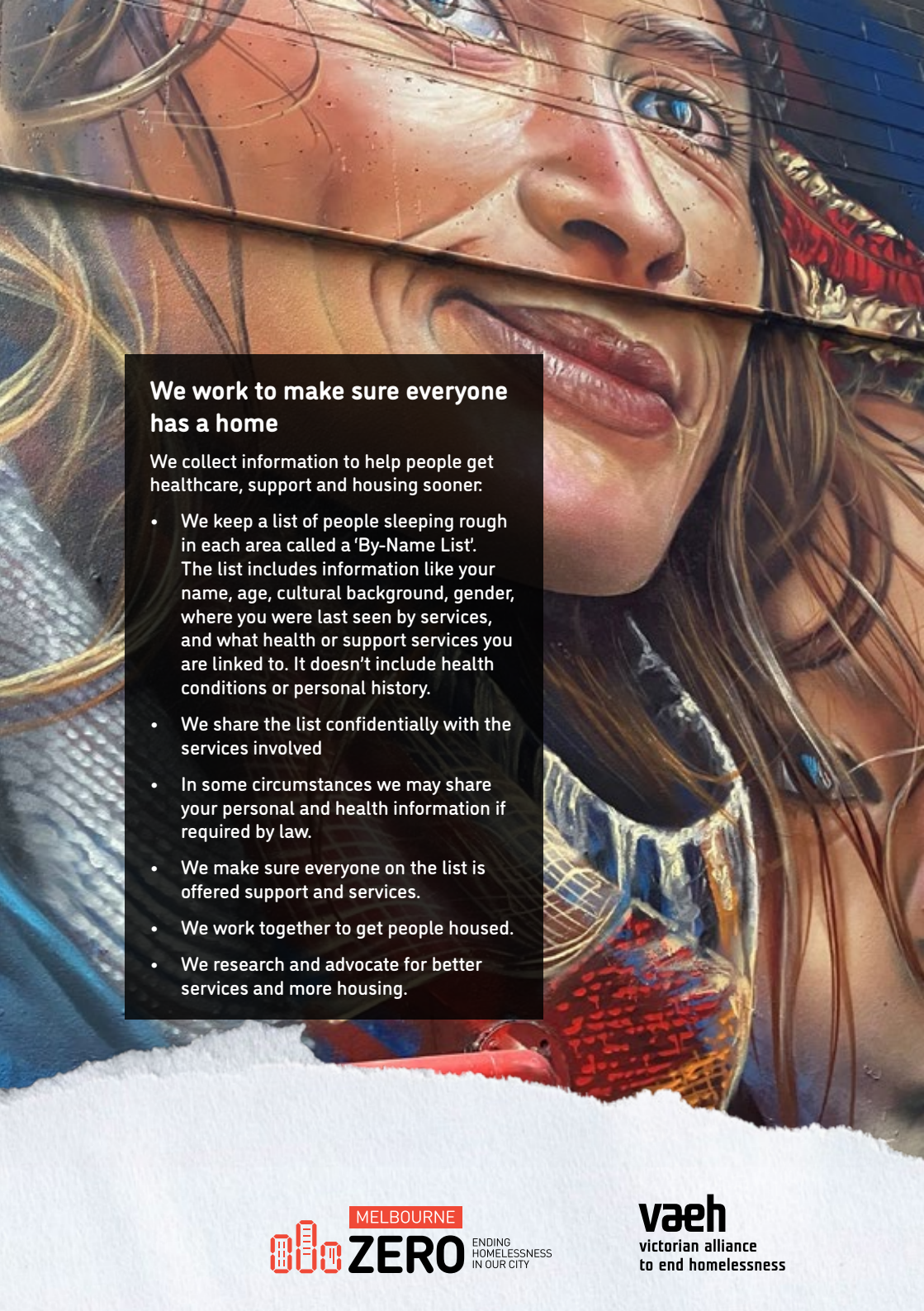


Who is involved?

- Specialist housing and homelessness services
- Health & Mental health services
- Services for people from First Nations or migrant backgrounds
- Some parts of the local council
- Other support services

Find out which services are involved, and how we use your information:
melbournezero.org.au/faqs

To access and correct your information, ask a support worker. See details on back page.



We work to make sure everyone has a home

We collect information to help people get healthcare, support and housing sooner.

- We keep a list of people sleeping rough in each area called a 'By-Name List'. The list includes information like your name, age, cultural background, gender, where you were last seen by services, and what health or support services you are linked to. It doesn't include health conditions or personal history.
- We share the list confidentially with the services involved
- In some circumstances we may share your personal and health information if required by law.
- We make sure everyone on the list is offered support and services.
- We work together to get people housed.
- We research and advocate for better services and more housing.

Useful contacts

Statewide Homelessness Line

1800 825 955

Safe Steps Family Violence Line

for women & children

1800 015 188

Melbourne Youth Support Services

(03) 9977 0077

Ngwala Willumbong

for First Nations people

(03) 9510 3233

Homelessness services in Victoria

<https://services.dffh.vic.gov.au/getting-help>

Support worker's details: