November 16, 2020

Dear Valued Customer,

It's possible you've seen headlines in recent days and weeks about Enbridge Line 5, a major oil and natural gas liquids pipeline that originates in Superior, Wisconsin, and extends through the state of Michigan to Sarnia in southwest Ontario, Canada.

The line, which supplies approximately 150 million gallons of propane annually to Michiganders like you, has been operating safely for 65 years but has sparked fears among some, including Michigan Attorney General Dana Nessel, who has initiated legal proceedings to shut down the line without a strong backup plan in place.

While it's unclear at this time how things will play out, Ferrellgas will continue to monitor the situation and quickly share any and all important updates with you.

In the meantime, you should feel confident in your decision to make Ferrellgas your propane provider. In a worst-case scenario, a closure of Line 5 would compromise the supply of propane used by homes, businesses, and farms throughout the state. Because Ferrellgas is a nationwide propane company, we have contracts in place with propane suppliers throughout the country and one of the largest transportation fleets in the propane industry. **Bottom line, you can count on us to have the propane you need this winter and for many years to come.**

Ferrellgas customers throughout the state will also have an opportunity again this year to enroll in our industry-leading FerrellSecure price-protection plan. It remains the perfect plan for those who want to avoid wintertime propane price fluctuations, and can provide additional assurance to those who may be concerned about supply challenges that would result from closing Line 5.

We appreciate your attention to this important matter. Please don’t hesitate to give your local Ferrellgas team a call if you have any questions.

Sincerely,

Your Local Ferrellgas Team: 800-530-0113