

Installation

Your contact details

First / Last name*

Company name*

Email address*

Phone number*

Health & Safety

A Solassure installer not only meets the requirements of the Health and Safety at Work Act but demonstrates high levels of competency and attitude in H&S - the reference point for on-site safety. Every crew operates under a safety culture that prevents incidents before they happen.

Q1.

Provide your Health & Safety Policy showing clear compliance with the Health and Safety at Work Act

Add any comments

Q2.

Provide your up to date Training Register showing clear compliance with the Health and Safety at Work Act. Note, this should include working at heights, EWRB, First Aid, Dangerous Goods Transport etc

Add any comments

Q3.

Provide your Safety Gear Register showing clear compliance with the Health and Safety at Work Act. Note this should include Lanyards, Harnesses, fall arrestor, anchors, etc

Choose files or drag here

Add any comments

Q4.

Provide 3 Job Hazard Analysis or Site-Specific Safety Plans completed in the last 6 months

Choose files or drag here

Add any comments

Q5.

Provide documentation of any incidence and near misses in the last 12 months.

Choose files or drag here

Add any comments

Post-Installation Service & Maintenance

Hand-over marks the start of an ongoing partnership. Customers receive clear, long-term appropriate quality of work guarantees, system monitoring or easy fault reporting, and fast, courteous support—so their investment keeps generating value throughout its life.

Q1.

Provide evidence your company provides a 5-year quality of work warranty

Choose files or drag here

Add any comments

Financial Stability

Solassure businesses are financially resilient. Transparent accounting and prudent cash-flow management give customers confidence their installer will be around to complete the installation and honour warranties well into the future.

Q1.

Upload the templated [Financial Ratio and Compliance Confirmation letter](#) signed by a Chartered Accountant.

Choose files or drag here

Insurance

Solassure businesses are fully insured. Comprehensive liability cover gives customers confidence their installer will be around to complete the installation and honour warranties well into the future.

Q1.

Provide evidence of your Insurance Policies and coverage appropriate for nature of work undertaken:

Use this list to check off documents uploaded below:

Public Liability

Property Being Worked On (Public Liability extension)

Contract Works

Professional Indemnity (if you do syetem design)

Motor vehicle

Defective workmanship

Transit insurance to cover transport of Lithium ion batteries

Transit insurance to cover damage over and above what Transport companies will cover

Other

*

Choose files or drag here

Experience & Competence

Each project is overseen by a qualified technical lead, supported by a team that logs regular professional-development hours. A proven record of successful installations and enthusiastic client references demonstrates both expertise and customer satisfaction.

Q1.

Provide your company Certificate of Registration or Company Extract. For unregistered Sole Traders please provide your date of establishment.

Choose files or drag here

Sole trader date of establishment

Q2.

Please provide the number of COCs issued by year for the last 3 years broken down by residential & commercial/Industrial

Residential

Commercial/Industrial

Q3.

Please provide 3 references from customers in the past year including their contact details. Referees must be amenable to being contacted by SEANZ. Example: these could be copied and pasted google reviews along with customer phone numbers

Choose files or drag here

Add any comments

Q4.

Provide evidence which clearly shows your company has the correct competencies and licences for the type of work you carry out. This should include Mains Parallel Generator endorsed, licensed electrical workers to sign off the CoC's from Sept 1st 2025. Provide evidence of records you keep such as audits, licenses or competence register.

Choose files or drag here

Add any comments

Q5.

Provide details of your company nominated Technical Person including their CV and/or relevant qualifications plus licenses

Choose files or drag here

Add any comments

Independent Assessment & Continuous Improvement

External audits, internal reviews, and a proactive learning culture keep Solassure providers ahead of evolving standards.

Q1.

Consent for your company to be audited by SEANZ at any time in order to provide evidence that you maintain all of the Solassure assessment criteria.

Yes

Q2.

Provide evidence your technical staff have undertaken appropriate Continuous Professional Development in the last 12 months. Example: SEANZ Conference Industry day attendance, Supplier training

Choose files or drag here

ESG / Sustainability

Beyond delivering clean energy, Solassure providers minimise environmental impact across operations —reducing waste, arranging responsible end-of-life solutions for panels and batteries, and promoting ethical sourcing throughout the solar value chain.

Q1.

Provide your company waste-management policy (packaging, site debris)

Add any comments

Choose files or drag here

Q2.

Provide your company policy for end-of-life/recycling for equipment you maintain or replace.

Add any comments

Choose files or drag here

Q3.

Provide your company ethical-sourcing statement or supplier code

Preview & Submit

Please add any comments or upload extra documentation with reference to the pillar and question number.

File / Image upload

Choose files or drag here

