



28 July 2025

Dear Cr Murphy and Cr Wines,

I am writing to formally request that Council implement a temporary shuttle service to support active transport users, in particular pedestrians, between Kangaroo Point and Fortitude Valley during the long-term closure of the Story Bridge footpaths.

As you are aware, the footpaths on the Story Bridge have been closed since early April 2024 to enable structural and superficial maintenance. This closure has significantly disrupted the daily travel of residents, commuters, and visitors who rely on walking, e-mobility devices, and cycling to cross the river.

Over the past four months, I have heard from numerous constituents who are now forced to take long, indirect detours via the Kangaroo Point Green Bridge, adding significant time and stress to their commute. With easy access to Fortitude Valley removed, the nighttime economy of Kangaroo Point is also suffering, and businesses are concerned these lost patrons won't return once their habits change. Despite repeated requests, Council has yet to implement any meaningful mitigation measures to support these residents and business owners.

It is clear that Council does not intend to close one lane of vehicular traffic to provide a temporary protected active transport route across the bridge. In lieu of closing a lane of traffic, a targeted shuttle service could help address this access gap. I propose a small, high-frequency shuttle bus operating during the following peak times:

- Weekday mornings and afternoons (e.g., 6:30am–9:30am and 4:00pm–7:00pm)
- Friday and Saturday evenings and night (e.g., 6:00pm–1:00am)

The shuttle would provide a direct, accessible connection between Kangaroo Point and Fortitude Valley, helping bridge the temporary gap in walkable transport options. The existing 234 bus does not run at a frequency to adequately replace the convenience of walking across the Story Bridge.

There is a clear precedent for this type of intervention. In 2019, a dedicated 27 bus service operated while the Dockside Ferry Terminal was out of service, offering vital connectivity for Kangaroo Point residents and businesses. A similar solution is warranted here.

While I appreciate the safety concerns that necessitated the closure, it is critical that Council now show leadership by delivering practical, people-first transport alternatives during this disruption. A shuttle service would be a relatively low-cost but high-impact measure to restore a sense of mobility, safety, and dignity for the many residents and businesses affected.

Regards,

Trina Massey  
Councillor for the Gabba Ward

