



UPS Drivers

PROTECT YOUR JOB

FOLLOW THE METHODS

Volume is down and harassment and discipline are up.
Follow the methods to avoid discipline and protect your job.



WORK AT A SUSTAINABLE PACE

Don't rush and don't run.



DON'T TAKE SHORTCUTS

They're always looking, it will catch up with you.



BE WHERE YOU'RE SUPPOSED TO BE

and avoid unnecessary down time. Work like you are being observed—because you may be.



RECORD THE STOP AT THE STOP

even if it's less efficient. Do not record a stop when you're back at the building.



DON'T CLAIM A DELIVERY ATTEMPT

when you didn't.



DON'T ENTER A CLOSED STOP AS "NOT IN"

—record it as missed and let your center know through the DIAD.



DON'T "ROLL" OR "SMOKE" PACKAGES

Record missed packages and let your center know through the DIAD.



FOLLOW THE PARKING METHODS

Pull in, signal, hazards on, wheels straight.



TAKE THE SAFEST WALK PATH TO DELIVER THE PACKAGE.



USE THE DIAD TO PROTECT YOURSELF