ombud
NEW BRUNSWICK • NOUVEAU-BRUNSWICK

September 25, 2024

[redacted]

Re: Third party complaint under the *Right to Information and Protection of Privacy Act*
Third Party: HPV Global Action
File No. 24/25-AP-078

[redacted]

This letter serves to notify you that our Office has received a complaint from the aforementioned Third Party, in relation to your access request that you originally submitted to the Department of Education on May 27, 2024, which was in part transferred to Horizon Health Network.

During the processing of your access request, Horizon Health Network noticed that the records relevant to your request consisted of third party business/personal information, and therefore, as per their obligation under the *Act*, Horizon Health Network notified the third party to see whether it had any objections to the disclosure their business or personal information. While the Third Party raised objections to the disclosure of its information, Horizon Health Network nevertheless had to decide on its disclosure, based on the rules of the *Act*, and in this case, it decided that certain information of this Third Party should be disclosed. As a result, Horizon Health Network so advised the Third Party and subsequently, the Third Party filed this complaint with our Office for us to determine whether any of their information can remain protected from disclosure.

Please find enclosed a copy of the Complaint. During our investigation of this matter, you may provide any representations you feel will assist our Office in making our decision regarding the disclosure of the Third Party's information.

Please note that the release of records containing this Third Party's information is now on hold until our Office has rendered a decision on whether you are entitled to receive access to the Third Party information; however, If your Request contains other information that is not related to this Third Party, Horizon Health Network has been directed to continue processing the remainder of the Request, as per the rules of the *Act*. The deadline for our Office to complete our investigation is February 3, 2025; however, I will endeavor to attempt a resolution of this complaint as expeditiously as possible. If you have questions about this process, please contact the undersigned, to whom your complaint has been assigned.

Cordially,

Chantal Gionet-Bergeron
Senior Legal Counsel-Informal Resolution
Encl. Copy of the complaint

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RELEVANT