



Hospitality University Award for Excellence in Tourism Customer Service

The Hospitality University Awards Committee is seeking nominations for the Excellence in Tourism Customer Service Award which recognizes superior customer service by a front-line employee in a tourism business.

The nomination should include a specific example(s) of superior customer service where the front-line employee consistently exceeded customer expectations or performed an extraordinary act of customer service. Nominees must be affiliated with a West Virginia tourism business, organization, or educational institution with a tourism track.

The awards will be bestowed at the Hospitality University Conference at The Greenbrier on February 27, 2024, during the closing luncheon. (Additional information and pages may be attached)

Name: _____

Name of Employer: _____

Employee Job Title: _____

Years at the Business: _____

Reason for Nomination: _____

Submitted by: _____

Business/Job Title: _____

Telephone Number & Email: _____

Please return all submissions to Jordan Nuzum via email at Jordan@wvhta.com or by mail to PO Box 2391 Charleston, WV 25328

Previous Winners:

2022: Mary Cole Deitz, Greenbrier County CVB

2021: Linda Adams – Pocahontas County CVB

2020: Frank Mosley – The Greenbrier

2019: Tammy Shoemaker – Pocahontas County CVB